

Meter Damage Policy



All meters used for billing purposes by the South Blount County Utility District (SBCUD) shall be the property of the district; as shall the meter installations, meter boxes and yokes. No customer shall perform any work on a water meter, install any pipe or other service to bypass any such meter or in any way cause the District's meter to not fully register all water usage by the customer.

Meter and meter installations must be fully accessible to the District at all times. The customer will be responsible for any damage to the District's meters or meter installation equipment caused by the customer, his agents, employees, or persons living in or occupying the household, the dwelling unit or business unit. Furthermore, the customer is responsible for any damage caused to the District's meter due to theft or vandalism.

Such customer(s) shall be billed for the actual costs of repairs or replacement of any damaged or stolen District meter or installation equipment as listed above. The customer will accrue the following charges for damage or theft to the District's meter:

Service Call	\$50.00
Damaged Lock	\$50.00
Damaged Meter	\$50.00
Damage Cut-off	\$50.00

Proactive Today – Prepared Tomorrow

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